UNIVERSITY OF NOTRE DAME
Student Survey

2003 STUDENT SURVEY OF LIBRARY SERVICES

To aid us in improving the library, please answer the following questions.
Complete your survey by Friday, February 14th
and answer a question at the end of the survey to be eligible
for a drawing to be held on Monday, February 17th.
Prizes include two - $100 and two - $50 gift certificates to the Hammes Bookstore.

RESPONDENT PROFILE

1. What year student are you? (required)
   - 1L
   - 2L
   - 3L
   - L.L.M.
   - J.S.D.

THE COLLECTION

2. Does the library's collection of books, periodicals, CD's, databases and microform meet your research needs? (required)
   - Always
   - Usually
   - Sometimes
   - Never

2a. Comments:

3. Are you aware that digitally imaged versions of many law reviews are available for printing on Hein-On-Line? (required)
   - Yes
   - No

4. List any materials that you would like to have added to the collection. Are there any specific titles to be added? Are there subject areas to be added or expanded?

5. Are you satisfied with the organization of the library collection? (required)
   - Always
   - Usually
   - Sometimes
   - Never

6. How could it be improved?
7. Do you know that the library is open 24 hrs? *(required)*
   ☐ Yes ☐ No

8. Do we need to staff the Circulation Desk after 10:00 p.m. on weekdays and weekends? *(required)*
   ☐ Yes ☐ No

8a. Why or why not?

9. How often do you request interlibrary loan materials? *(required)*
   ☐ Very Often ☐ Often ☐ Seldom ☐ Never

9a. Why or why not?

10. Rank interlibrary loan service. *(required)*
    ☐ Excellent ☐ Good ☐ Fair ☐ Poor

10a. How could it be improved?

11. Are you satisfied with the three-week loan period for circulating books? *(required)*
    ☐ Yes ☐ No

11a. If no, why not?

12. Should the library allow students to charge out law reviews? *(required)*
    ☐ Yes ☐ No

12a. Why or why not?

13. How frequently do you use the electronic forms available through the Kresge Library Home Page to renew materials or make interlibrary loan requests? *(required)*
    ☐ Very Often ☐ Often ☐ Seldom ☐ Never

13a. If seldom or never, why not?

14. Do you have further comments on Access Services (includes Circulation/ Reserve Desk and Interlibrary Loan)?
15. How frequently do you ask research librarians for help? *(required)*

- [ ] Very Often
- [ ] Often
- [ ] Seldom
- [ ] Never

15a. If seldom or never, why not?

16. Do the research librarians keep adequate office hours? *(required)* If no, see questions 17 - 18a below.

- [ ] Yes
- [ ] No

17. Do you need the services of a research librarian during evening hours?

- [ ] Yes
- [ ] No

17a. If yes, how often would you need these services?

- [ ] Daily
- [ ] Once a week
- [ ] Once a month
- [ ] Specify other:

18. Do you need the services of a research librarian on weekends?

- [ ] Yes
- [ ] No

18a. If yes, how often would you need these services?

- [ ] Every weekend
- [ ] One weekend per month
- [ ] Specify other:

19. Rank research librarian service. *(required)*

- [ ] Excellent
- [ ] Good
- [ ] Fair
- [ ] Poor

19a. How could it be improved?

20. Do you have further comments about research services?

**TECHNOLOGY SERVICES** (Check all responses that apply.)
21. Do you own your own computer? *(required)*
- Yes, a laptop computer
- Yes, a desktop computer
- No, I do not own a computer

22. How do you connect your computer to the Internet in the Law Building? *(required)*
- Wired Ethernet
- Wireless
- I do not connect to the Internet in the Law Building

23. How do you connect your computer to the Internet at home? *(required)*
- Wired Ethernet (campus housing)
- Dial-in connection through third party (AOL, MSN, etc.)
- SBC DSL Broadband
- Dial-in connection through the ND modem pool
- AT&T Broadband
- I do not connect my computer to the Internet at home

24. How often do you use the computer lab in the Law Library? *(required)*
- Many times per week
- A few times per month
- Rarely
- Never

25. For what purposes do you use the computer lab? *(required)*
- E-Mail
- Research
- Printing
- Personal (finance, travel plans, etc.)

26. Rank your level of satisfaction with the printing service in the computer labs? *(required)*
- Excellent
- Good
- Fair
- Poor
- Not familiar with that service

27. Do you use any other computer labs on campus? *(required)*
- Yes
- No

28. What do you use to access your e-mail? *(required)*
- Eudora
- ND Webmail
- Netscape Messenger
- I forward my e-mail to another account (Hotmail, Yahoo, etc.)
- Microsoft Outlook
- Other (please list)___________________________
29. Have you requested computer assistance from Law School technology staff members? (required)
   - ☐ Yes
   - ☐ No

29a. If yes, rank your level of satisfaction with the computer assistance received:
   - ☐ Excellent
   - ☐ Good
   - ☐ Fair
   - ☐ Poor

30. Have you used Law School AV services? (required)
   - ☐ Yes
   - ☐ No

30a. If yes, rank your level of satisfaction with the AV services received:
   - ☐ Excellent
   - ☐ Good
   - ☐ Fair
   - ☐ Poor

31. Please let us know your opinions about the current state of technology in the Law School and what changes you would like to see for the coming year:

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**MICROFICHE AND MICROFILM**

32. Are you able to find the microfiche and microfilm that you want? (required)
   - ☐ Always
   - ☐ Usually
   - ☐ Sometimes
   - ☐ Never

33. Are you satisfied with the quality of the microfiche and microfilm readers and printers?
   - ☐ Very satisfied
   - ☐ Satisfied
   - ☐ Dissatisfied
   - ☐ Very dissatisfied

33a. Describe any problems you've experienced using microfiche or microfilm:

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**LIBRARY ENVIRONMENT**

34. Are you satisfied with the amount of assigned carrel space? (required)
   - ☐ Yes
   - ☐ No

34a. If no, why not?

35. Are you satisfied with the amount of unassigned seating? (required)
35a. If no, why not?

36. Are you satisfied with the eligibility requirements for an assigned carrel? *(required)*
   ☐ Yes       ☐ No
   36a. If no, why not?

37. Are the tables/carrels adequate for the types of work you perform? *(required)*
   ☐ Yes       ☐ No
   37a. If no, why not?

38. Does the library have sufficient lighting? *(required)*
   ☐ Yes       ☐ No
   38a. Where is it inadequate?

39. How often are you disturbed by noise levels in the library? *(required)*
   ☐ Very Often ☐ Often ☐ Seldom ☐ Never
   39a. When or where is it too noisy?

40. Do you feel safe in the library -- even after hours? *(required)*
   ☐ Very safe ☐ Safe ☐ Fairly safe ☐ Not safe
   40a. If not, why not?

41. Is your property safe in the library -- even after hours? *(required)*
   ☐ Very safe ☐ Safe ☐ Fairly safe ☐ Not safe
   41a. If not, why not?
Answer the question on the next page to be entered into a prize drawing.

Submit

Thank you for taking the time to complete the 2003 Library Services Survey.
Answer the question below to become eligible for a drawing to be held February 17th.
(Prizes include two - $100 and two - $50 gift certificates to the Hammes Bookstore.)

Under “Electronic Resources” on the Law Library Home Page http://www.nd.edu/~lawlib/, use the “Law Library Favorites” link to determine which of the following web sites is listed first under the heading “One-stop sites”:

☐ LoisLaw ☐ Findlaw ☐ LegalEngine

Name: E-mail:

Submit

Thank you for your participation.